

9. (i) What are the key motivation factors of the healthcare professionals working in your hospital/ clinic? (3 marks)
- (ii) What makes them stay and what makes them leave the organization? (3 marks)
- (iii) What are the pros and cons of using financial incentives for staff motivation? (4 marks)
10. What is a Risk Register? (1 mark)

You are the Quality and Risk Manager of a major acute hospital. The Hospital Chief Executive charged you with the responsibility to compile a Risk Register for the hospital, where there was none before.

- (i) List 6 major risk categories that you would include in the template for departments and Hospital Management to fill in. Give one example to illustrate in each category. (6 marks)
- (ii) Describe the actions that you would recommend once all departments have returned their submissions for the purpose of Risk Register. (3 marks)

END OF PAPER



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ADMINISTRATIVE MEDICINE

Part I Examination

Monday 8 June 2015

17:30 – 19:00 (1½ hours)

Paper IB

Candidates must answer all parts of this questions

Style, clear grammatical English and legibility will be taken into consideration by the Examiners. Answers should be written in a form appropriate to the audience specified in the question.

Weighting of marks for each part of the question is shown in parenthesis.

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7. The government aims to promote public-private partnership (PPP) through subsidizing patients to purchase healthcare services in the private sector. Examples include cataract surgery, haemodialysis for chronic renal failure, computerized tomography (CT) scans for staging of cancer cases, and screening program for colonic cancer including fecal occult blood testing and colonoscopy.

- (i) Write short notes on how such PPP programs may benefit the achievement of healthcare system goals. (4 marks)
- (ii) Describe and briefly explain 3 possible drawbacks including effect on demand of public sector services. (3 marks)
- (iii) Describe and briefly explain possible measures to prevent those drawbacks. (3 marks)

8. Confronted by challenges of aging population, rising public expectation and increasing medical cost, the Hong Kong Government has increased investment in public healthcare system by 60% in past 7 years. This may not be sustainable in the long run, and the Government is advocating a more balanced development in our dual track healthcare system. It is considered necessary to embark on healthcare financing reform measures in order to maintain the long term sustainability of the healthcare system.

Discuss the pros and cons of the options of healthcare financing reform as listed below:

- (i) Increase fees of public services (2.5 marks)
- (ii) Social health insurance (2.5 marks)
- (iii) Medical savings accounts (2.5 marks)
- (iv) Introduce earmarked tax (e.g. earmark tobacco tax for health budget) (2.5 marks)

QUESTION CONTINUES

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