

Journal Club/ Grand Round Meetings in Administrative Medicine

Journal Club/ Grand Round Meetings in Administrative Medicine are organised by the Hospital Authority (HA) with a view to enriching our knowledge and skills in coping with day-to-day administrative challenges as well as to forming part of the formalised training program for the Administrative Medicine stream under the College of Community Medicine. The meetings are normally held on the fourth Saturday of each month and will last for two and a half hours from 9:30 am to 11:30 am. They are organised by the HA but are open to all Fellows, Members and Trainees of the College of Community Medicine.

The meetings are also open to practising doctors as part of the Continuing Medical Education (CME) Program for Practising Doctors who are not taking CME program for specialists on a first-come-first-serve basis. Please register and confirm place availability with Ms Wendy Li at least 1 week in advance via fax at 28952366 or liymw@ha.org.hk. For enquiries, please call Ms Li at 23006529. Please also check from this page the latest update of meeting schedule.

2 CME points have been awarded to the meeting by the College of Community Medicine for Fellows. For trainees, 2 credit points have been awarded for meetings before June 2003. These meetings also correspond to the "Review Meetings" set out in the Training and Examination Guidelines of the College for Administrative Medicine.

Disclaimer: The presentations below are prepared by the authors in their personal capacity for the purpose of academic exchange and do not represent the views of their organisations on the topic discussed.

Date	Presenters	Title of Cases /Papers Presented
23 Mar 02 <u>Moderator</u> Dr H FUNG	<u>Case Presenter</u> Dr W K CHING	Rising unplanned readmission rate in psychiatry
	<u>Case Discussant</u> Dr Lina LI	Rising unplanned readmission rate in psychiatry
25 May 02 <u>Moderator</u> Dr S V Lo	<u>Journal Presenter</u> Dr W C IP	Rationing hospital services in Hong Kong: priority setting by clinicians using the Delphi method
	<u>Case Presenter</u> Dr Lina LI	Antenatal screening for HIV
	<u>Case Discussant</u> Dr Nancy TUNG	Antenatal screening for HIV
22 Jun 02 <u>Moderator</u> Dr Helen TINSLEY	<u>Journal Presenter</u> Dr Albert LO	The Cox-2 inhibitor saga
	<u>Case Presenter</u> Dr Joseph LUI	Internal cross-charging of anaesthetic and OT services
	<u>Case Discussant</u> Dr C C LUK	Internal cross-charging of anaesthetic and OT services
27 Jul 02 <u>Moderator</u> Dr TSE Chun Yan	<u>Journal Presenter</u> Dr Beatrice CHENG	Getting more for their dollar: a comparison of the NHS with California's Kaiser permanente
	<u>Case Presenter</u> Dr Jaime SIN	Regulation of chinese medicine in Hong Kong
	<u>Case Discussant</u> Dr Teresa CHOI	Incorporate traditional chinese medicine into the health care system
24 Aug 02 <u>Moderator</u> Dr Lily CHIU (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr Nancy TUNG	Process and impact of mergers of NHS trusts: multicentre case study and management cost analysis
	<u>Case Presenter</u> Dr Daisy DAI	Infirmiry care in non-hospital setting
	<u>Case Discussant</u> Dr W C IP	Reorganization of infirmiry care
26 Oct 02 <u>Moderator</u> Dr David LAM (Seminar Room 1, M/F, HA Building)	<u>Journal Presenter</u> Dr S H LIU	Does the availability of hospital beds affect utilization patterns? The case of end-of-life care
	<u>Case Presenter</u> Dr Beatrice CHENG	Prioritisation of new technologies - principles and difficulties
	<u>Case Discussant</u> Dr W K CHING	Prioritisation of new technologies - an impractical approach

23 Nov 02 <u>Moderator</u> Dr David LAM (Seminar Room 1, M/F, HA Building)	<u>Journal Presenter</u> Dr C C LUK	Cost effectiveness of continuing professional development in health care: a critical review of the
	<u>Case Presenter</u> Dr Albert LO	Inaccuracies in death certificates
	<u>Case Discussant</u> Dr Y H CHONG	Death certification
	<u>Guest Speaker</u> Dr Sherene DEVANESSAN, President, Royal Australasian College of Medical Administrators	Managing hospital clusters – an Australian experience
22 Feb 03 9:30 am - 12:00 noon <u>Moderator</u> Dr S V LO (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr W C IP	Fatigue among clinicians and the safety of patients
	<u>Journal Presenter</u> Dr Joseph LUI	1) The successful implementation of pharmaceutical practice guidelines: analysis of associated outcomes and cost savings 2) Summarising economic evaluations in systematic reviews: a new approach
	<u>Case Presenter</u> Dr S H LIU	Is there an oversupply of specialists?
	<u>Case Discussant</u> Dr Daisy DAI	Human resources planning
26 Jul 03 9:30 am - 12:00 noon <u>Moderator</u> Dr H C MA (Seminar Room 1, M/F, HA Building)	<u>Journal Presenter</u> Dr W K CHING	Estimation of the total number of hospital admissions and bed requirements for 2011: the case for Greece
	<u>Journal Presenter</u> Dr Lina LI	Transmission of disease through transplantation of musculoskeletal allografts
	<u>Case Presenter</u> Dr Y H CHONG	How to promote a new food safety system in local food bade?
	<u>Case Discussant</u> Dr Teresa CHOI	HACCP promotion in local food trade
23 Aug 03 9:30 am - 12:00 noon <u>Moderator</u> Dr Kathleen SO (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr W K CHING	Assessment of the future resources and needs for hospitalisation in Hong Kong SAR
	<u>Journal Presenter</u> Dr Jaime SIN	Cervical screening and health inequality in England in the 1990s
	<u>Case Presenter</u> Dr C C LUK	Management of SARS in Kwong Wah Hospital and Wong Tai Sin Hospital
	<u>Case Discussant</u> Dr Nancy TUNG	SARS management
27 Sep 03 9:30 am - 12:00 noon <u>Moderator</u> Dr M Y CHENG (Seminar Room 1, M/F, HA Building)	<u>Journal Presenter</u> Dr Albert LO	Incidents, disasters and inquiries – do we learn from them?
	<u>Journal Presenter</u> Dr Beatrice CHENG	1) Hyperbaric oxygen for acute carbon monoxide poisoning 2) Hyperbaric or normobaric oxygen for acute carbon monoxide; poisoning: a randomized controlled clinical trial
	<u>Case Presenter</u> Dr Teresa CHOI	Are we ready to combat a cholera epidemic?
	<u>Case Discussant</u> Dr S H LIU	Control and prevention in cholera
25 Oct 03 9:30 am - 11:30 am <u>Moderator</u> Dr H FUNG/Dr S V LO (Seminar Room 1, M/F, HA Building)	<u>Trainee-Trainer Forum</u>	Discussions on matters related to AM training
	<u>Journal Presenter</u> Dr Teresa CHOI	Downsizing of acute inpatient beds associated with private finance initiatives: Scotland's case study

22 Nov 03 9:30 am - 12:00 noon <u>Moderator</u> Dr William HO (Seminar Room 1, M/F, HA Building)	<u>Speaker</u> Ms Nancy TSE	<u>Special Seminar</u> Understand financial statements – can accountants make up
	<u>Discussant</u> Mr Ian YOUNG	Financial statements - a private sector perspective
	Dr K H LEE	Report of Airport Authority
28 Feb 04 9:30 am - 12:00 noon <u>Moderator</u> Dr S V LO (Function Room, 2/F, HA Building)	<u>Case Presenter</u> Dr Albert LO	A case of missing neonate
	Dr Beatrice CHENG	A case of unnoticed severe fall in AED
	Dr Jaime SIN	A case of seepage from the sewage drain of a SARS ward
	<u>Journal Presenter</u> Dr W C IP	Problem solving: a comparison between medical and military
27 Mar 04 9:30 am - 12:00 noon <u>Moderator</u> Dr H FUNG (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr Y H CHONG	Importance of patient pressure and perceived pressure and perceived medical need for investigations, referrals and prescribing in primary care: nested observational study
	<u>Case Presenter</u> Dr C C LUK	A case with iatrogenic hyponatraemia
	Dr Teresa CHOI	A case of swapped patient
24 Apr 04 9:30 am - 12:00 noon <u>Moderator</u> Dr David LAM (Function Room, 2/F, HA Building)	<u>Case Presenter</u> Dr Joseph LUI	A case of death diverted from ICU
	Dr Nancy TUNG	A case of suicidal intern
	Dr Lina LI	A case of declined cadaveric liver graft
	Dr S H LIU	A case of inadequate medical services in a new town
22 May 04 9:30 am - 12:00 noon <u>Moderator</u> Dr M Y CHENG (Room 524, 5/F, HA Building)	<u>Case Presenter</u> Dr W K CHING	A case of funding an unconventional medical item for III staff
	Dr Albert LO	A case of transfusion of HIV-positive blood product
	Dr Y H CHONG	A case of widespread erroneous substitution of herbal constituents
26 Jun 04 9:30 am - 12:00 noon <u>Moderator</u> Dr Joseph LEE (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr Joseph LUI	1. Hospital bed utilization in the NHS, Kaiser permanente, and the US medicare programme: analysis of routine data 2. Making the NHS more like Kaiser permanente
	<u>Case Presenter</u> Dr Teresa CHOI	A case of unwelcome staff transfer
	Dr S H LIU	A case of “contaminated” water supply
24 Jul 04 9:30 am - 12:00 noon <u>Moderator</u> Dr Susanna LO (Function Room, 2/F, HA Building)	<u>Case Presenter</u> Dr Jaime SIN	A case of formulating plan for smallpox
	Dr Nancy TUNG	A case of contaminated milk powder
	Dr C C LUK	A case of perceived workload disparity among junior and senior medical staff
	Dr Beatrice CHENG	A case of tackling winter surge in inpatient volume
28 Aug 04 9:30 am - 12:00 noon	<u>Case Presenter</u> Dr K M CHOY	A case of inconsistent infection control practices

<u>Moderator</u> Dr Helen TINSLEY (Function Room, 2/F, HA Building)	Dr Y H CHONG	A case of long outpatient waiting time
	Dr Nancy TUNG	A case of closure of hospital
	Dr Albert LO	A case of untrained "acupuncturist"
25 Sep 04 9:30 am - 12:00 noon <u>Moderator</u> Dr C Y TSE (Function Room, 2/F, HA Building)	<u>Case Presenter</u> Dr K M CHOY	A case of staff-reported patient abuse
	Dr Jamie SIN	A case on inconsistency in provision of non-emergency ambulance transport service
	Dr Joseph LUI	A case of setting up an adverse drug reaction system for chinese medicines
	Dr S H LIU	A case of " public release of surgery performance data"
23 Oct 04 9:30 am - 11:30 am <u>Moderator</u> Dr H C MA (Function Room, 2/F, HA Building)	<u>Case Presenter</u> Dr W K CHING	A case of proposal on electronic patient consultation
	Dr Nancy TUNG	A case of staff complaint about being ill-treated
	Dr Lina LI	A case of authorising outside works
27 Nov 04 9:30 am - 11:30 am <u>Moderator</u> Dr W L CHEUNG (Function Room, 2/F, HA Building)	<u>Case Presenter</u> Dr K M CHOY	A case of developing a clinical management system
	<u>Journal Presenter</u> Dr Joseph LUI	Taking account of future technology in cost effectiveness analysis
	Dr Y H CHONG	Issues in the reporting of epidemiological studies: a survey of recent practice
	Dr Lina LI	Why do we keep on meeting like this? The board as ritual in health and social care
22 Jan 05 9:30 am - 11:30 am <u>Moderator</u> Dr K T TOM (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr Jaime SIN	Optimal search strategies for retrieving systematic reviews from medline: analytical survey
	Dr K M CHOY	Patient complaints and malpractice risk.
	<u>Case Presenter</u> Dr Tina MOK	A case of regulating professional conduct
	Dr Beatrice CHENG	A case of hospital budget cut
26/2/2005 9:30 am - 11:30 am <u>Moderator</u> Dr S V LO (Room 106N, 1/F, HA Building)	<u>Journal Presenter</u> Dr K M CHOY	Surveillance of medical device-related hazards and adverse events in hospitalized patients
	<u>Presentation on Training Thesis</u> Dr K M CHOY	Developing an orientation programme to meet the psychological and training needs for deployed doctors during SARS
	<u>Case Presenter</u> Dr S H LIU	A case of skin bank freezer failure
28 May 05 9:30 am - 11:30 am <u>Moderator</u> Dr David LAU (Room 106N, 1/F, HA Building)	<u>Journal Presenter</u> Dr Teresa CHOI	Prophylaxis and follow-up after possible exposure to HIV, hepatitis B virus, and hepatitis C virus outside hospital: evaluation of policy 2000-3
	<u>Case Presenter</u> Dr Louis CHAN	A case introduction of new procedures
	Dr Heston KWONG	A case of revamped hospital funding mechanism
25 Jun 05 9:30 am - 11:30 am <u>Moderator</u> Dr Raymond CHEN (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr W K CHING	Effect of reducing interns' work hours on serious medical errors among interns in intensive care units
	Dr Heston KWONG	Cost effectiveness of nurse led secondary prevention clinics for coronary heart disease in primary care: follow up of a randomised controlled trial

	Dr C C LUK	Was Rodney Ledward a statistical outlier? Retrospective analysis using routine hospital data to identify gynaecologists' performance
23 Jul 05 9:40 am - 11:40 am <u>Moderator</u> Dr Nancy TUNG (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr Teresa CHOI	Creative use of existing clinical and health outcomes data to assess NHS performance in England - performance indicators closely linked to clinical care
	Dr Tina MOK	Does increased use of private health care reduce the demand for NHS care? A prospective survey of general practice referrals
	<u>Case Presenter</u> Dr Heston KWONG	A case of high cancellation rate of operations
27 Aug 05 9:30 am - 11:30 am <u>Moderator</u> Dr Joseph LEE (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr K H LEE	National institute for clinical excellence and its value judgments
	<u>Case Presenter</u> Dr S H LIU	A case on research governance
	Dr Y H CHONG	A case of hospital suicide
24 Sep 05 9:30 am - 11:30 am <u>Moderator</u> Dr Albert LO (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr W K CHING	The resident application process and its correlation to future performance as a resident
	Dr Louis CHAN	Implementation of a health care policy: an analysis of barriers and facilitators to practice change
	<u>Case Presenter</u> Dr Tina MOK	A case of complaint on unfair staff selection
22 Oct 05 9:30 am - 11:30 am <u>Moderator</u> Dr Helen TINSLEY (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr W K CHING	Early experience with pay-for-performance: from concept to practice
	Dr Tina MOK	Developing clinical guidelines: a challenge to current methods
	<u>Case Presenter</u> Dr Jaime SIN	A case of implant-related health alert
26 Nov 05 9:30 am - 11:30 am <u>Moderator</u> Dr David LAU (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr Joseph LUI	The effectiveness, acceptability and costs of a hospital-at-home service compared with acute hospital care: a randomized controlled trial
	Dr C C LUK	Role of mobile phones in motor vehicle crashes resulting in hospital attendance: a case-crossover study
	<u>Case Presenter</u> Dr K H LEE	A case of refusal of treatment by a conscious overdosed patient
25 Mar 06 9:30 am - 11:30 am <u>Moderator</u> Dr Susanna LO (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr K H LEE	Promotion to hospital consultant: regression analysis using NHS administrative data
	Dr Jaime SIN	Principles for international registration of protocol information and results from human trials of health related interventions: Ottawa statement (Part 1)
	<u>Case Presenter</u> Dr S H LIU	A case of restraint related death
22 Apr 06 9:30 am - 11:30 am <u>Moderator</u> Dr David LAM (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr Tina MOK	Possession of health insurance in Australia - how does it affect hospital use and outcomes?
	Dr W K CHING	A meta-analysis of the antecedents and consequences of pay level satisfaction
	<u>Case Presenter</u> Dr Joseph LUI	A case of self-issuance of sick leave certificates
27 May 06 9:30 am - 11:30 am <u>Moderator</u> Dr Nancy TUNG (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr Louis CHAN	Use of health care services by lower-income and higher-income uninsured adults
	Dr W K CHING	Linking employees' justice perceptions to organizational commitment and intention to leave: The mediating role of perceived organizational support

	<u>Case Presenter</u> Dr K H LEE	A case of developing a filmless hospital
22 Jul 06 9:30 am - 11:30 am <u>Moderator</u> Dr Joseph LEE (Function Room, 2/F, HA Building)	<u>Case Presenter</u> Dr Louis CHAN	A case of standardising charging practices for expensive consumables
	Dr Tina MOK	A case of reporting professional misconduct
	<u>Journal Presenter</u> Dr F C PANG	Interventions in primary care to reduce medication related adverse events and hospital admissions: systematic review and meta-analysis
26 Aug 06 9:30 am - 11:30 am <u>Moderator</u> Dr Vivian WONG (Function Room, 2/F, HA Building)	<u>Speaker</u> Dr Beatrice CHENG	<u>Special Seminar</u> From ABC of health technology assessment to overseas experience in health technology assessment - Sharing on 3rd annual meeting, health technology assessment international
	Ms Eileen MA	From theory to practice- local application of health technology assessment to management of new drugs
23 Sept 06 9:30 am - 11:30 am <u>Moderator</u> Dr David LAU (Function Room, 2/F, HA Building)	<u>Speaker</u> Dr F C PANG	Sharing of Insights from the International Course on Improving the Quality of Health Services, Harvard School of Public Health, Department of Population and International Health
	Video Session	Standard Executive Briefings of the University of Stanford - Power of Persuasion
28 Oct 06 9:30 am - 11:30 am <u>Moderator</u> Dr Helen TINSLEY (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr Ian CHEUNG	Unscheduled returns to the emergency department: an outcome of medical errors?
	Dr N C SIN	Unintended Consequences of Caps on Medicare Drug Benefits
	Dr Yee Hung CHONG	Does Certification Improve Medical Standards?
24 Mar 07 9:30 am - 11:30 am <u>Moderator</u> Dr Beatrice CHENG (Function Room, 2/F, HA Building)	<u>Journal Presenter</u> Dr Louis CHAN	Key Challenges and ways forward in researching the "good death": qualitative in-depth interview and focus group study
	Dr F C PANG	Public reporting and Pay for Performance in Hospital Quality Improvement
	<u>AM Part II Examination Sharing</u> Dr Beatrice CHENG	Preparing for Part II Fellowship Examination A recent candidate's experience
23 Jun 07 9:30 am - 11:30 am <u>Moderator</u> Dr David LAM (Room 524N, 5/F, HA Building)	<u>Journal Presenter</u> Dr Joseph LUI	Hospital staff should use more than one method to detect adverse events and potential adverse events: incident reporting, pharmacist surveillance and local real-time record review may all have a place
	Dr Jenny LAM	Sensitivity of routine system for reporting patient safety incidents in an NHS hospital: retrospective patient case note review
25 Aug 07 9:30 am - 11:30 am (Room 524N, 5/F, HA Building)	Mr K T POON	Dons and Don'ts - Approach and Tactics in Handling Media
	Dr H FUNG	Experience of a CCE in Media Handling
	Dr K H LEE	Discussion on Structured Training for Administrative Medicine Training
27 Oct 07 9:30 am - 11:30 am <u>Moderator</u>	<u>Journal Presenter</u> Dr F C PANG	The Concept of Surgical Operating List "Efficiency": A Formula to describe the term

Dr Beatrice CHENG (Room 524N, 5/F, HA Building)	Dr K H LEE	Does Senior Clinical Input to Clinical Coding Influence Healthcare Resource Group (HRG) Allocation in Acute Children's Services?
	<u>Special Topic Presentation</u> Dr K H LEE	Recap of Australian Casemix Expert Mr Steve Gillett's presentation at Senior Executives Roundtable on 21 Sept 2007
29 Mar 08 9:30 am - 11:30 am <u>Moderator</u> Dr K M CHOY (Room 524N, 5/F, HA Building)	<u>Journal Review</u> Dr K H LEE	The Involvement of Private Companies in NHS General Practice
	Dr K M CHOY	The experience in development of Cataract Surgery Programme - the lessons learnt
	Dr S Y AU	Contract out GOPC services to private practitioners - the challenges
26 Apr 08 9:30 am - 11:30 am <u>Moderator</u> Dr Joseph LEE (Room 524N, 5/F, HA Building)	<u>Journal Review</u> Dr Ian CHEUNG	A Leader's Framework for Decision Making
	Dr N C SIN	Does Preventive Care Save Money? Health Economics and the Presidential Candidates
24 May 08 9:30 am - 11:30 am <u>Moderator</u> Dr Beatrice CHENG (Room 524N, 5/F, HA Building)	<u>Case Presenter</u> Dr Yee Hung CHONG	A Case of Lost USB by Hospital Staff with Personal Data
	Dr F C PANG	A Plan of Defining Quality through Hospital Accreditation
26 July 08 9:30 am - 11:30 am <u>Moderator</u> Dr W L CHEUNG (Room 524N, 5/F, HA Building)	<u>Journal Review</u> Dr Leo CHAN	Hospital Based Alternatives to Acute Paediatric Admission: A Systematic Review
	Dr Joseph CHUNG	Can health care financing policy be emulated? The Singaporean medical savings accounts model and its Shanghai replica
23 Aug 08 9:30 am - 11:30 am <u>Moderator</u> Dr W K CHING (Room 524N, 5/F, HA Building)	<u>Speaker</u> Dr W K CHING	<u>Practical Health Management Seminar - Organizational Justice</u> Unequal terms amongst "equals" - do books on organizational justice have the answer?
	Mr David ROSSITER	Natural Justice - what is it and can / should we have it in the workplace?
25 Oct 08 9:30 am - 11:30 am <u>Moderator</u> Dr H C MA (Room 524N, 5/F, HA Building)	<u>Journal Presenter</u> Dr Joseph LUI	Employee Motivation - A Powerful New Model
	<u>Case Presenter</u> Dr Joseph LUI	A case study into labour turnover within an NHS Trust
	<u>Journal Presenter</u> Dr Jenny LAM	Impact of financial incentives on clinical autonomy and internal motivation in primary care: ethnographic study
22 Nov 08 9:30 am - 12:00 noon <u>Moderator</u> Dr Helen TINSLEY (Room 524N, 5/F, HA Building)	<u>Speaker</u> Dr M W CHAN	<u>Practical Health Management Seminar - Project and Contract Management</u>
28 Feb 09 9:30 am - 11:30 am <u>Moderator</u> Dr B CHENG (Room 524N, 5/F, HA Building)	<u>Case Presenter</u> Dr K H LEE / Dr B CHENG	A case of suicide within a Gazetted Psychiatric Ward
	<u>Journal Presenter</u> Dr K H LEE / Dr B CHENG	Organizational Structure for Addressing the Attributes of the Ideal Healthcare Delivery System
	<u>Journal Presenter</u> Dr Joseph LUI	Common Competencies for All Healthcare Managers: the Healthcare Leadership Alliance Model
28 Mar 09 9:00 am - 12:00 noon <u>Moderator</u> Dr William HO (Room 524N, 5/F, HA Building)	<u>Speaker</u>	<u>Practical Health Management Seminar - Project and Contract</u>
	Dr T C WONG	- The First 90 days of New HCE
	Dr K L CHUNG	- The First 90 days of New HCE

5/F, HA Building)	Dr Nelson WAT	- The First 90 days of New HCE
	Dr C Y MAN	- The First 90 days of New HCE
	<u>Literature Review</u> Dr K H LEE	First 90 days - the critical success strategies
	Dr Jenny LAM	First 90 days - the critical success strategies
25 Apr 09 9:30 am - 12:30 pm <u>Moderator</u> Dr Kathleen SO (Room 524N, 5/F, HA Building)	<u>Speakers</u> Ms Nancy TSE	<u>Practical Health Management Seminar - Project and Contract Management</u> Purchase primary care from the private doctors - financial management perspectives
	<u>Case Presenter</u> Dr Maria S H LEE	A Case of Cost-containment Management in an Acute Hospital
23 May 09 9:30 am - 11:30 am <u>Moderator</u> Dr Helen TINSLEY (Room 524N, 5/F, HA Building)	<u>Journal Presenter</u> Dr Maria S H LEE	Pay for performance programs in Australia: a need for guiding principles
	Dr F C PANG	Performance Assessment Tools for Hospital (PATH)
	Dr Frank CHAN	6 Ways Companies Mismanage Risk
27 June 09 9:30 am - 10:30 am <u>Moderator</u> Dr William HO (Room 524N, 5/F, HA Building)	<u>Journal Presenter</u> Dr N C SIN	Stimulating the Adoption of Health Information Technology
	Dr Jenny LAM	The Secrets to Successful Strategy Execution
25 July 09 9:30 am - 11:00 am <u>Moderator</u> Dr H C MA (Room 524N, 5/F, HA Building)	<u>Case Presenter</u> Dr Leo CHAN	A Strategic Business Case for the Hospital-in-the-Home Program
	<u>Journal Presenter</u> Dr Leo CHAN	Learning from death: a hospital mortality reduction programme
	Dr Joseph LUI	Pay-for-Performance as a Method to Establish the Business Case for Quality
29 August 09 9:00 am - 11:00 am <u>Moderator</u> Dr H C MA	<u>Speakers</u>	<u>Practical Health Management Seminar - From Strategy and</u>
	Dr Tony KO	Clinical Service Planning for Healthcare facilities
	Mr Donald LI	Transforming the Service Plan into Physical Facilities
24 October 09 9:30 am - 11:00 am <u>Moderator</u> Dr David LAM (Room 524N, 5/F, HA Building)	<u>Case Presenter</u> Dr Lisa LAU	Conflict Management
	<u>Journal Presenter</u> Dr Lisa LAU	Designing an internal organizational system for conflict management: based on a needs assessment
	Dr YL KWOK	The Influence of Anger Expressions on Outcomes in Organizations
28 November 09 9:30 am - 11:00 am <u>Moderator</u> Dr Beatrice CHENG (Room 524N,	<u>Case Presenter</u> Dr Y H CHONG	How Pixar fosters collective creativity
	Dr F C PANG	MTMP Response Plan in HA
	<u>Journal Presenter</u> Dr Joseph CHUNG	Disseminating Innovations in Health Care
23 January 10 9:30 am - 11:00 am <u>Moderator</u> Dr Helen Tinsley (Room 524N, 5/F, HA Building)	<u>Case Presenter</u> Dr Frank CHAN	Change management - Lesson learnt from the colorectal flagship project
	<u>Journal Presenter</u> Dr F C PANG	Hospital Response to Public Reporting of Quality Indicators
	Dr Frank CHAN	You can say sorry
27 March 10 9:30 am - 11:30 am <u>Moderator</u> Dr William HO (Room 524N, 5/F, HA Building)	<u>Speakers</u>	<u>Practical Health Management Seminar - From Strategy and</u>
	Dr Nelson Wat	Relocation of a 30 years' Cardiac Centre from Grantham Hospital to Queen Mary Hospital - what have I done to make it happen?
	Dr William Ho	"From Western Medicine to Chinese Medicine to Veterinary Medicine - Change Management amid Changing Contexts"

24 April 10 9:30 am - 11:00 am <u>Moderator</u> Dr William Ho (Room 524N, 5/F, HA Building)	<u>Case Presenter</u> Dr FC Pang	Documentation Control for Patient Care Process
	<u>Journal Presenter</u> Dr F C PANG	Using care bundles to reduce in-hospital mortality: quantitative survey
	Dr Maria Lee	How to identify when a performance indicator has run its course
29 May 10 9:30 am - 11:00 am <u>Moderator</u> Dr HC Ma (Room 524N, 5/F, HA Building)	<u>Case Presenter</u> Dr Maria Lee	A case of frequent outbreaks of infectious diseases in a paediatric ward
	<u>Journal Presenter</u> Dr Maria Lee	Lean six sigma and patient safety
	Dr N C Sin	A lifetime for primary care
26 June 10 9:30 am - 11:00 am <u>Moderator</u> Dr KT Tom (Room 524N, 5/F, HA Building)	<u>Case Presenter</u> Dr YH Chong	Implementing safe surgery in NTEC by a checklist
	<u>Journal Presenter</u> Dr YH Chong	Health care needs a new kind of hero
	Dr Joseph Chung	The relationship between patient safety culture and the implementation of organizational patient safety defences at emergency departments
24 July 10 9:30 am - 11:30 am <u>Moderator</u> Dr Fung Hong (Room 524N, 5/F, HA Building)	<u>Speakers</u>	<u>Practical Health Management Seminar - Performance</u>
	Dr YL Kwok	Literature Review
	Dr Beatrice Cheng	Performance monitoring at corporate level
	Mr David Debono	Performance review at hospital level
	Ms Connie Wong	Finance Monitoring
	Dr KH Lee	Finance Monitoring
28 Aug 10 9:30 am - 11:30 am <u>Moderator</u> Dr HC Ma (Room 524N, 5/F, HA Building)	<u>Case Presenter</u> Dr Jenny Lam	Improving Urological Specialist Outpatient Clinic Waiting Time; What Matter? What Work?
	<u>Journal Presenter</u> Dr Jenny Lam	Implementation of a clinical innovation: the case of advanced clinic access in the Department of Veterans
	Dr Leo Chan	Reducing clinical variations with clinical pathways: do pathways work?
23 Oct 10 9:30 am - 11:00 am <u>Moderator</u> Dr Beatrice Cheng (Room 524N, 5/F, HA Building)	<u>Case Presenter</u> Dr Sin Ngai Chuen	A case of Public-private partnership programme not meeting intended target
	<u>Journal Presenter</u> Dr Sin Ngai Chuen	Diabetes Outcomes in Specialist and General Practitioner Settings in Singapore: Challenges of Right-
	Dr Joseph Chung	Active Bed Management by Hospitalists and Emergency Department
27 Nov 10 9:30 am - 11:00 am <u>Moderator</u> Dr KT Tom (Room 524N, 5/F, HA Building)	<u>Case Presenter</u> Dr Lisa LAU	Manpower requirement and planning
	<u>Journal Presenter</u> Dr Lisa LAU	Perceived organisational support and turnover intention: the mediating effects of personal sacrifice
	Dr FC Pang	Measuring hospital adverse events: assessing inter-rater reliability and trigger performance on the Global Trigger Tool
22 Jan 11 9:30 am - 11:00 am <u>Moderator</u> Dr KT Tom (Room 524N, 5/F, HA Building)	<u>Case Presenter</u> Dr Sin Ngai Chuen	A Case of Planning the Redevelopment of Hospital Infrastructure
	<u>Journal Presenter</u> Dr Sin Ngai Chuen	Hospital Planning: the risks of basing the future on past data
	Dr Maria Lee	Hospital Performance Reports: Impact on Quality, Market Share, And Reputation
26 Mar 11 9:30 am - 11:00 am (Room 524N, 5/F, HA Building)	Dr HW LIU	Practical Health Management Seminar - Risk Management
16 April 11 9:30 am - 11:00 am <u>Moderator</u> Dr Helen Tinsley (Room 524N, 5/F, HA Building)	<u>Case Presenter</u> Dr FC Pang	Enhancement of Sterilization of Surgical Instrument in Operation Theatres
	<u>Journal Presenter</u> Dr FC Pang	Evaluation of International recruitment of health professionals in England
	Dr YH Chong	Temporal trends in rates of patient harm resulting from medical care
28 May 11 9:30 am - 11:00 am <u>Moderator</u> Dr Vivan Wong	<u>Case Presenter</u> Dr Alan Kwok	Haemodialysis Public-Private Partnership Programme - the first clinical service procurement project of HA
	<u>Journal Presenter</u> Dr Alan Kwok	Real-Time Assessment of Nurse Work Environment and Stress

(Room 524N,
5/F, HA Building)

Dr Lisa Lau

Clinical work intensity among physician specialties:
how might we assess it? What do we find?